

# Peter Jun Park

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## Education

### Full Stack Coding Bootcamp, University of Toronto SCS

February 2023 – August 2023

- Topics included programming paradigms, MVC architecture, REST and GraphQL, distributed systems, and modern UI.

### B.A. in English Studies, York University

Dec. 2018

## Experience

### Technical Writer — Trapeze Group

Sep. 2022 – Sep. 2023

- Created educational materials, how-to guides, API documentation, ICDs, and technical user manuals using DITA XML and the oXygen authoring tool to increase documentation modularity and reusability.
- Collaborated with software engineers, product managers, and other stakeholders to guide new content strategies and renovate existing documentation.
- Followed a docs-as-code philosophy using Git and other mechanisms to enforce better version control, organize reviews of documentation, and keep documentation in sync with ongoing software changes.
- Configured the application using JSON configuration files to test customer-specific and version-specific features.
- Participated in developer scrums and sprint planning sessions to gather intelligence for documentation.

### Technical Writer, CX — Toogood Financial Systems Inc.

Dec. 2021 – Aug. 2022

- Coordinated deliverables to ensure that relevant documentation is peer-reviewed and finalized ahead of new software releases in clients' UAT and production environments.
- Gathered technical information on software changes from product, dev, and QA teams via Jira tickets. Wrote release notes and white papers in plain language to communicate these application changes to generic and specific users.
- Created ad hoc documentation and educational materials for clients as needed in collaboration with the service team.
- Supported product and design teams by offering suggestions for UI microcopy.

### Copywriter, SEO — Sukoshi Mart

Aug. 2020 — Dec. 2021

- Applied on-page SEO strategies to increase ecommerce conversion rates. Edited product and category pages to improve UX and SEO, and eliminate duplicate content.
- Crawled and audited sukoshimart.com to inform recommendations made to stakeholders regarding on-page and technical SEO ranking factors.

## Projects

### Crosswordfish

2023 - 2024

- Managed complex client-side state using Zustand for a global, top-down (Redux-like) store.
- Consumed OpenAI's chat completion API and engineered prompts to generate idiomatic crossword clues.
- Other tools include Next.js (App router), TailwindCSS, shadcn/ui, Jest, and Vercel.

### Y (Twytter)

2023

- Designed a CRUD application in the likeness of X (Twitter) managed through a PostgreSQL database via Prisma ORM.
- Used Next.js' server-side rendering with React Server Components. Handled form submissions via server actions.
- Other tools include NextAuth.js, TailwindCSS, Neon Postgres, and Zod for runtime TypeScript data validation.

### ShelterSeek

2023

- Developed a GraphQL API using Apollo. Deployed to Heroku with a MongoDB database on MongoDB Atlas.
- Handled group dynamics while collaborating with fellow developers. Learned from and coached classmates.
- Other tools include JSON web tokens, Stripe, Mongoose ODM, Material-UI, and Express.js.

## Misc. Skills

- Agile project management and the SDLC
- Static site generation, server-side rendering, and client-side rendering
- Programming languages: JavaScript, TypeScript, C#
- Databases: MySQL, MongoDB, PostgreSQL
- Hosting: Vercel, Heroku, Netlify, Planetscale